



September 19, 2018

Dear MediTrust clients,

In the event of a Canada Post strike Meditrust has taken the following measures to ensure that you will not experience a disruption in service.

1. Most of our packages will be shipped using Purolator courier. Purolator has assured us that they will be operating should a strike occur.
2. FedEx has been secured as our back-up courier. FedEx courier will be available for deliveries in areas where Purolator delivery is not available.
3. For remote areas our pharmacies will determine the best solution for the patient which; includes having their prescriptions filled at a local Rexall retail pharmacy or at the patients' closest pharmacy.

Thank you for using MediTrust and rest assured that we have measures in place to ensure that you will not experience any service disruptions.

Sincerely,

A handwritten signature in black ink, appearing to read "Sherry Palmeri-Lubonski", is positioned above the typed name.

Sherry Palmeri-Lubonski
Vice President, Rexall Health Solutions

