

March 28, 2017

Subject: Purolator Strike Action

Dear Valued Customer,

As you may be aware, Purolator has issued a 72-hour notice of strike action to commence on Wednesday, March 29 at 4:30 p.m. EST and thus has made the decision to cease shipment pick-ups effective March 28th, 2017.

Therefore, effective immediately all shipments for postscripts will be re-directed to Canada Post XpressPost or Priority Service.

We will continue to monitor the situation and provide updates as more information becomes available.

Questions

What does this mean for me?

If you were receiving your medication delivery through Purolator, you will now receive your package through Canada Post XpressPost or Priority Service.

What Changes Can I expect if I was using Purolator?

All packages will be switched to Canada Post XpressPost or Priority Service. Canada Post will only attempt to deliver a (1) one time and then your item will held at a local depot for up to 15 calendar days for pick-up.

What Delivery options are available with Canada Post?

Postscripts provides convenience by offering to have your item shipped to wherever is convenient for you whether this be your home, office or having your item shipped directly to one of more than 6,000 Canada Post locations for pick-up.

For more information regarding Canada Post FlexDelivery Options please go to www.canadapost.ca

We greatly appreciate your continued business and please don't hesitate to contact us if you need anything at all.

Sincerely,

Your MediTrust Pharmacy Team

1-(888)792-3667